

MAJoR Chaos, LLC - Consignment FAQ

WELCOME!! Thank you for your interest in consigning with MAJoR Chaos, LLC. This sheet should answer most of your questions and explain how we do things.

If you would like to sign up to consign, **please request an Agreement**. If you have any questions, please let us know:

Major.Chaos.Crafts@gmail.com, or call/text **406-289-0368**. You can also find more information on our website –

Major-Chaos.com – under the Consignment tab, in person at **4 4th Ave SE Conrad, MT 59425** or on our Socials **FB: @MajorChaos** & **IG: major_chaos_llc**

- A. DROP OFF:** Once an Agreement is signed, you are welcome to drop off your items for consignment at our shop any time during business hours.
- a. Please have items clean prior to drop off.
 - b. We encourage you to price your own items. We know pricing and going through items can be very overwhelming, so we will gladly do it for you, if desired.
 - c. If you wish to price the items, please have the prices on an itemized list or taped to the item. (Please **do not use packing tape**).
- B. ITEMS ACCEPTED:** We accept most items from Maternity and Birth through Teen. It helps to think of the items YOU would want to purchase. All clothing must be in decent condition with no noticeable stains and no holes.

ACCEPTED ITEMS:

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|--|--------------------------------------|---|
| i. Toys | iv. Clothes – Maternity through teen | viii. Kids/teen décor |
| ii. Stuffed toys – MUST be in Like New condition | v. Shoes | ix. Sports equipment – <u>MUST</u> be in usable and SAFE condition. |
| iii. Books | vi. Baby accessories: | x. Costumes & Dress-Up |
| | vii. Accessories: | |

- C. NOT ACCEPTED:** Obviously, as a Kids Consignment, any items with crass or inappropriate images or uses will not be accepted. Also, any items or clothing deemed too worn. Please do not provide us with anything if you have any reason to believe it could be unsafe. We reserve the right to refuse to consign items at our discretion.

- a. Sports Equipment with obviously unsafe damage will not be accepted
- b. Cribs will be accepted on a case-by-case basis.
- c. NO car seats or boosters

- D. CONRAD KIDS SALES:** These sales will not be on a set schedule and will occur as inventory allows. During these sales, consignors will earn 75% of their sold items. Items will be automatically entered and will revert to 60% at the end of the sales.

- a. **Consignor Pre-Sale:** Consignors will be able to shop before the sale opens to the public

- E. CHAOS DAY SALES:** Chaos Day Sales offer select items will be 50% off. Consignors can choose which items to enter in the sale.

- F. SOLD ITEMS:** Once an item sells your account will be credited with **60% of the final sale price**. Unless otherwise arranged, accounts will be paid in cash or check by the end of the following month.

- G. NO REFUND POLICY:** All sales are final, there are no refunds or exchanges.

- a. As a consignor, this will ensure that you always receive payment for your sold items.
- b. As a purchaser and a consignor, you can 'return' an item with the original tags, the item will be re-entered as consignment under your consignor's ID at the purchased amount and consigned per the Agreement.

- H. LIABILITY:** MAJoR Chaos, LLC does not make any warranties or representations about the safety or suitability of items consigned. Please only consign items you genuinely believe to be safe.

We hope you will request an Agreement to move forward with consigning with MAJoR Chaos, LLC.

